



Field
Update



November 29, 2011

Delays with California Licensing

Aviva Agency Services is currently experiencing delays in communication with the California Producer Licensing Bureau, which specifically impacts our ability to process license renewals, appointments, verification of continuing education and license reinstatements in a timely manner. This in turn may cause a delay in the issuance of business received.

Aviva Agency Services is continually working with the Licensing Bureau on behalf of our field force to ensure its impact on policy issue is as minimal as possible, however, we ask that all producers licensed in California review their licensing and continuing education requirements and be proactive in obtaining the necessary documentation to avoid any future business delays.

Thank you for your continued business. If you have any questions, please contact Licensing at (800) 800-9882 ext. 4453.